



Sunday, February 23, 2025

Time

3:00 PM - 7:00 PM




Early Registration - [Registration Desk] 2PM - 6PM

Monday, February 24, 2025							
Rooms	Platinum Ballroom 1-2	Platinum Ballroom 3-4	Grand Ballroom G-K	Grand Ballroom E	Grand Ballroom F	Orange County Ballroom 3-4	Grand Ballroom A-D
Time							
6:30 AM - 8:30 AM	Registration and Info table open [Registration Desk] Breakfast - [Marquis Ballroom]						
8:30 AM - 8:55 AM	Opening Remarks - Ken Kemp [Marquis Ballroom]						
8:55 AM - 10:00 AM	<p>Opening Keynote - Liz Bohannon [Marquis Ballroom]</p> <p>Named a Forbes Top 20 Public Speaker in the U.S. Liz has been featured in dozens of publications including, Vogue, Redbook, O Magazine, Inc, Fortune and others. Among other notable honors, Liz was named a Top Three Transformation Leader by John Maxwell while Bloomberg Businessweek named her as a top social entrepreneur. Her Bestselling Book <i>Beginner's Pluck: Build Your Life of Purpose & Impact Now</i> has inspired a successful podcast called <i>Plucking UP</i>, where Liz delves deeper into authentic and vulnerable conversations that explore how the most successful people turn "Pluck Ups" into opportunity for growth and deeper connection with themselves and others.</p>						
10:00 AM - 7:15:00 PM	Vendor Fair Opening Platinum Ballroom [5-10]						
10:00 AM - 11:00 AM	Snack Break Platinum Ballroom [5-10]						
11:00 AM - 12:00 PM Session #1	<p>Joey Himes - Solutionsx, LLC - Surfacing Critical Insights with Infor OS: The speed of information has become a key differentiator in business, yet in many cases the insights you need are buried a few clicks too deep within your ERP data. In this session, we will explore how the Infor OS toolset can fast track your team to the critical information they need with tools like Workspaces and the Infor OS App Designer. By leveraging these great tools included with CSI, you can improve customer satisfaction, harness logistical efficiencies, and ultimately drive your business forward.</p>	<p>Scott Wolfe - Techosystems - Customer Success Story: Learn how Laminators Inc streamlined their sales and service teams with an integrated CRM to improve visibility across their organization: Come join Scott Wolfe from Techosystems as he meets with (attendee from Laminators TBD) to discuss their decision to move forward with Creatio from Salesforce.com. They will discuss the benefits of a well integrated CRM with sytline to give sales folks a powerful view into their customers with ERP data at their fingertips. Session will include a panel discussion, Q&A and a short CRM demo.</p>	<p>David Willet/Mike Stitt/Lisa Joseph - Decision Resources Artificial Intelligence and Customer Service for Infor CloudSuite Industrial (SyteLine) ERP: Explore options for creating a more streamlined integration between your EDI, OCR, Email, and Commerce tools. Save time, save money, and increase efficiency by consolidating your order management processes. We will dive deep into tips & tricks to decrease manual processes, reduce errors, improve data accuracy, and rapidly increase productivity.</p>	<p>Infor - Personalize & Extend CloudSuite Industrial and SyteLine v10: DataViews BEGINNER: In this hands-on session, we will explore DataViews from a user perspective. We'll change the way columns are shown, add groups, change filters, and add summaries. We'll see how these changes can be saved into Layouts and how to switch between multiple Layouts. A working knowledge of form design mode and using IDO's is recommended. BEGINNER</p>	<p>Infor - Flex Forms: Intermediate: In this session we will explore techniques to create flexible content layouts for the new generation of CSI forms using flex layout components. Prior experience with design mode is recommended.</p>	<p>Infor - Infor OS Technology Platform - Capabilities and Roadmap utilized by CloudSuite Industrial and SyteLine: This session will provide an update of the Infor OS roadmap and discuss how CSI is leveraging those features to provide you will a solution that allows you to be competitive in your industry.</p>	<p>Greg Lake/John Brown - The Lake Companies LLC. - The Holy Grails of SyteLine: Achieving Finite APS and Paperless Success Together: Imagine a world where production planning is simpler, delivery dates are accurate, inventory is streamlined, and manufacturing runs smoothly—without endless meetings or finger-pointing. In this session, we'll unveil the 3 big secrets to unlocking the power of APS Finite scheduling and achieving a paperless workflow in SyteLine. Learn how to optimize your operations, reduce manual processes, and boost efficiency with digital paperwork just a click away. It's time to take your manufacturing game to the next level!</p>
12:00 PM - 1:30 PM	Lunch - [Marquis Ballroom]						
1:30 PM - 2:30 PM Session #2	<p>Joe Reazor - MSM Inc. - Using the Infor OS API Gateway to Integrate and Automate Data and Process: See how we have leveraged the API Gateway in Infor OS to setup access for external systems to both read and write data into CSI. We have implemented three different integrations so far to work with data outside of CSI in an automated fashion. Our integrations include:</p> <ol style="list-style-type: none"> Using a 3rd party AP payment processor to automate and manage AP outside of CSI both reading data from and writing data back to CSI. Pulling data from a custom IDO in CSI and pushing it into our PM system Monday.com, with an integration solution from the vendor MindCloud. Building our first Workspace and custom Widget in Infor OS and leveraging the API through the Data Services in the App Designer to make data easier to access outside of CSI but still within the Infor OS ecosystem. 	<p>Tom Flieri/Wil Goodman - Znode - How Manufacturers Can Digitally Enable Channels and Grow!: Manufacturers have been slow to invest in ecommerce due to worry about channel conflict. What if ecommerce actually enabled channels and removed conflict allowing all parties to grow? Join the Znode team for a discussion on ecommerce and channel enablement.</p>	<p>Michelle Rydman - Guide Technologies - Delivering Last-Mile Functionality: Revolutionizing Coil Processing, Coating & Slitting in Industrial Manufacturing: Join the Guide Technologies Team and their clients (DermaMed / Technicote) to learn more about how extending CloudSuite Industrial/SyteLine last-mile functionality for coil processing and coating/slitting verticals significantly enhances operational efficiency and product precision by addressing critical end-of-line production reporting and label generation, ensuring traceability and compliance with industry standards.</p>	<p>Infor - Personalize & Extend CloudSuite Industrial and SyteLine v10: DataViews ADVANCED: In this hands-on session, we will explore DataViews from an administrator's perspective. We will use the DataView Wizard to create a runnable DataView, change the Layout of the DataView at the Site level for all users, implement advanced features like expressions, and run the DataView as a background report. A working knowledge of form design mode and using IDO's is recommended.</p>	<p>Infor - Flex Forms: Advanced: In this session we will add content to a next generation SyteLine form using many flex layout editing techniques including component templates. We will also demonstrate responsive design using a flex form. Prior experience with design mode is highly recommended.</p>	<p>Tiffany Yan - Qbuild / CADLink - Streamlining Engineering & Infor SyteLine Integration: Unlock Efficiency with NestLink and ECx Manager: Are production slowdowns, shipment delays, excess inventory, or inaccurate data holding your business back? Tired of manually entering work order data into your nesting software and then back into your ERP? Or constantly chasing down people for change requests and approvals through endless email threads? It's time to streamline your processes with ECx Manager and NestLink—two powerful solutions designed to boost productivity and efficiency. ECx Manager simplifies and centralizes engineering change management within Infor SyteLine by enabling seamless workflows. NestLink automatically syncs work orders with nesting software like SigmaNEST and ProNest, then reports the completed job back to Infor SyteLine. Together, these tools eliminate redundancy, minimize production delays, and significantly enhance operational efficiency. Join us to discover how ECx Manager and NestLink can transform your operations, making them smoother, faster, and more efficient!</p>	<p>Vishal Bhatwara - WM Synergy - APS: The Brain Behind the Machine: In today's fast-paced manufacturing landscape, efficiency, precision, and adaptability are crucial to maintaining a competitive edge. APS (Advanced Planning and Scheduling) serves as the "brain" that powers production operations, seamlessly integrating planning, scheduling, and resource allocation to optimize workflows. This presentation will explore how APS transforms complex production processes into streamlined, data-driven operations, enabling manufacturers to meet demand, reduce lead times, and improve decision-making.</p>
2:30 PM - 2:45 PM	Stretch Break						
2:45 PM - 3:45 PM Session #3	<p>Hines Corporation - Noah Felicioni - Our Journey of Migrating to the MT Cloud - Hines Corporation has multiple unrelated companies which are running Syteline various versions, and we are upgrading and merging them into a single database into the cloud with multiple sites. Currently we have our first company live which was on version 8.03. We are scheduled to have the next company live in the cloud in November of 2024, then the last company will move in late 2025. We are performing almost all the migration with our internal IT team.</p>	<p>Jay Janardhan - IntelliDash - Empower shop personnel with KPIs like Schedule Attainment, Work Center Efficiency and Employee Utilization: Operator engagement is one of the most effective ways to motivate and improve focus and productivity. During this session we will explain how IntelliDash computes and displays KPIs that matter to the shop floor personnel right on their shop floor screens. KPIs covered: Schedule Attainment, Production Efficiency, Employee Utilization, Production Target Attainment, and more.</p>	<p>Infor - UI/UX: Learn about Infor's User Interface and User Experience journey with a look at the near term Experience roadmap, including an overview of new Hub concept forms and Role based Workspaces, designed to compliment each other while delivering the user an enhanced, centralized work experience.</p>	<p>Infor - InforOS - Get the most out of the new portal and role based workspaces: Discover how Infor OS Portal enhances your daily operations in CloudSuite Industrial (CSI) with role-based workspaces that deliver a tailored experience from the moment you log in. Learn how to streamline workflows, manage by exception, and boost productivity with workspaces targeting specific job functions and displaying actionable data. This session will feature practical demonstrations and real-world examples to help you optimize OS Portal, driving efficiency and a cohesive, branded user experience.</p>	<p>Infor - Enterprise Automation: Accelerate innovation with Infor Global Advanced Services</p>	<p>Vinay Govande/Don Ortner - Enterprise Systems Partners, Inc. - ERP Benefit Realization through Operational Excellence: ERP investments are critical for strengthening an organization's competitive advantage. This session highlights how aligning operational excellence with ERP initiatives streamlines the processes, sets the stage for continuous improvement, and drives sustainable value. Whether it is a new implementation, migration, or optimization, these principles, methodologies, and operational excellence tools deliver value and return on investment. A human-centric approach to change management ensures the success of every stakeholder and, therefore, the organization's success.</p>	<p>3GTMS - Pajejet</p>
3:45 PM - 4:00 PM	Snack Break Platinum Ballroom [5-10]						

<p>4:00 PM - 5:00 PM Session #4</p>	<p>Infor - Integrations to other Infor and non Infor products (presentation): In this session we will demonstrate an integration leveraging Infor OS to expand the power of your CSI CloudSuite. We will go through how the integration was assembled and also demonstrate that integration to enhance your CSI ClouSuite's effectiveness for your organization.</p>	<p>Bryan Marks - Syncsite - See how Infor CRM SLX with SyteLine/CSI integration, Business Intelligence and Marketing Automation can transform your company with customer examples: Join us for an informative session regarding the key benefits of Infor CRM SLX integrated with SyteLine/CSI ERP through examples and actual customer use cases. See how the integration works and learn about the award-winning Infor CRM SLX solution with features like Outlook integration, mobile optimization, marketing automation, market intelligence and personalization options for every CRM user. Infor CRM SLX offers all the core features of sales, service and support in one. No tiers to sort through, faster ROI than Salesforce and bi-directional integration with SyteLine/CSI.</p>	<p>Fadel Haroun/Mark Rinehart - Godlan/ACS Group - COME LEARN! Configuring Gen2 Forms, Themes, Data Views, Dashboards/Hubs, & Widgets!: This learning packed session will cover Configuring the new Gen2 Forms, working with the new Themes, how to use Dataviews, mastering the new Dashboards/Hubs, winning with Widgets, and even Event Automation will be covered! We'll also have Mark Rinehart from Godlan customer ACS Group with us to share real-world experience and use cases.</p>	<p>Infor - Process Modeler: Please join us to learn about IPis Process Modeler and how it can help in you capture and design operational processes that can improve business efficiency by standardizing your individualized, unique process models. leveraging standard industry-based business processes tied to your Infor applications using our modeling capability. Come and have a hands-on experience on how to take the standard multi-level business processes and tailor it to your organizations needs and deploy it back in your tenant using our IPI modeler.</p> 	<p>Infor - Workflows vs. AES: Workflows vs. AES</p> 	<p>Sarah Butler - The UniLink Group - EDI: A Competitive Advantage for Manufacturers: Many businesses are pressured into adopting EDI without a good understanding of how it works or exploring the solutions available. We will explore the options available and how Electronic Data Interchange (EDI) can provide manufacturers with a significant competitive edge. Our experts will discuss the benefits of EDI, real-world applications, and strategies for successful implementation. Topics covered during this session include:</p> <ul style="list-style-type: none"> •EDI Basics – Electronic Data Interchange in simple terms. An explanation of document flow between trading partners and how it enables the exchange of business documents, streamlining business processes, reducing manual errors, and improving efficiency in supply chain management. •Navigating Vendor Requirements and Formats – An overview of the common EDI formats and standards and how through mapping and translation these can meet specific and unique requirements of your vendors and customers facilitating seamless communication between all trading partners regardless of their protocols. •Implementation Tips – We'll highlight best practices for smooth EDI integration with your trading partners and compliance with industry standards. From trading partner onboarding, mapping, testing and validation, and ongoing support and maintenance, we'll show you how to set 	<p>Infor - Factory Track - Shop Floor & Time Track: Join us for a deep dive into the highly anticipated new Shop Floor. Hear firsthand experiences from early adopters that have successfully implemented the new Shop Floor and have improved their production process. Bring your questions to the interactive Shop Floor Early Adopter Q&A and learn how Shop Floor can benefit your production operations.</p>
<p>5:15 PM - 7:15 PM Welcome Reception -Platinum Ballroom [5-10]</p>							

Tuesday, February 25, 2025

Rooms	Platinum Ballroom 1-2	Platinum Ballroom 3-4	Grand Ballroom G-K	Grand Ballroom E	Grand Ballroom F	Orange County Ballroom 1-2	Grand Ballroom A-D
Time							
7:00 AM - 8:30 AM	Registration and Info table open [Registration Desk] Breakfast - [Marquis Ballroom]						
8:30 AM - 8:40 AM	Opening Remarks - Ken Kemp [Marquis Ballroom]						
8:40 AM - 10:00 AM	Infor Executives Soma, Rick Ryder, & Marin Haning - CSI SyteLine and Technology Roadmap 15 minute Q&A with Soma/Rick Ryder						
10:00 AM - 4:30 PM	Vendor Fair OPEN Platinum Ballroom [5-10]						
10:00 AM - 10:45 AM	Snack Break Platinum Ballroom [5-10]						
10:45 AM - 11:45 PM Session #5	Cassie Noles - JD Noles Consulting - EDI Advance Topics:	Marty Rhodes/KevinPollard - Single Source Systems/Corovan - IncentViz – Commission Management for Syteline: Attend this session and hear Kevin Pollard, IT Director of Corovan, the largest commercial moving and storage company in the Western U.S., explain how IncentViz helped improve accuracy and reduce their monthly commission generation and processing time. In addition to hearing the value IncentViz brought to Corovan, you'll see the product in action and learn how IncentViz, an integrated solution for Syteline from Single Source Systems, provides a sales compensation platform to manage sales plans, targets and quotas, commissions owed and paid, and even rebates to customers.	Jim Maughan - Cyberscience Corp - Easy-to-use, Real-time Reporting, Dashboards and Financial Statements: See how using Cyberquery (CQ) makes information access and delivery simple, quick, and impactful (reports, spreadsheets, charts, drill downs...). CQ is intuitive, fast, and powerful. Cyberquery supports all major databases and ERP's including CSI (cloud), Syteline, Visual, CSD, Infor LN, QAD, JDE, Oracle and SAP. With over 4,000 customers using CQ, the product is proven and priced right! Attend the session or stop by our booth to ask about the free evaluation copy of CQ.	Infor - Flex Forms: Intermediate: In this session we will explore techniques to create flexible content layouts for the new generation of CSI forms using flex layout components. Prior experience with design mode is recommended.	Infor - Personalize & Extend CloudSuite Industrial and Syteline v10: DataViews BEGINNER: In this hands-on session, we will explore DataViews from a user perspective. We'll change the way columns are shown, add groups, change filters, and add summaries. We'll see how these changes can be saved into Layouts and how to switch between multiple Layouts. A working knowledge of form design mode and using IDO's is recommended. BEGINNER	SUN - Round Table - APS: Open forum to discuss topic. Bring your questions to get answers and your knowledge to help others	Infor - Improving the visual representation of your products to prospects and customers with added capabilities within Infor's enterprise CPQ solution: From interest generation to quoting, ordering, and fulfillment, ensuring your products have the chance to be included in every opportunity is crucial in today's competitive environment. This session will provide an overview of all the many visual options that can differentiate you from your competitors.
11:45 AM - 1:15 PM	Lunch - Business meeting , HOF and Giveaways [Marquis Ballroom]						
1:15 PM - 2:15 PM Session #6	Neil Battarbee/Logan Bowles - CAI/Springfield ReManufacturing Corp (SRC) - Optimizing Engine Remanufacturing with Digital Process Controls: Springfield ReManufacturing Corp (SRC) is committed to delivering superior remanufactured engines and components. Through advanced digital process controls, SRC: •Enhance quality: Precisely identify and rectify discrepancies between physical and digital data. •Drive continuous improvement: Employ efficient kaizen methodologies to optimize processes and reduce waste. Discover how SRC's innovative approach is setting new standards in the remanufacturing industry as they share some of their lessons learned, including: •Go Big: Workshop and Roadmap for Achieving Organizational Success •Plan to streamline operations: Optimize your business processes and ERP structures to enhance digital build card accuracy and effectiveness. •Achieved win-win: Unexpectedly improved both efficiency and accuracy, even though we budgeted for a sacrifice in throughput with an increase in quality.	Infor - Accelerate Innovation with AI-Powered Enterprise Automations for Discrete Manufacturing: The connection between fast innovation, growth, and industry advantage is stronger than ever. Learn from Infor customers who innovated in record time and generated measurable results using Infor Value+ Enterprise Automations. These pre-built solutions for our industry-specific CloudSuites leverage AI, RPA, and other advanced technologies to automate and accelerate your business operations. Learn about how our out-of-the-box capabilities for invoice processing, Proof of Delivery (POD), workflow audits, sales quote approvals, supplier compliance checks, and more help to improve manufacturing versatility and accelerate speed to market that will give you a competitive advantage.	Infor - IDM: Uncovering Syteline's Infor Document Management Integration Explore Syteline's integration to Infor Document Management from technology foundation taking advantage of IDM's data model interwoven into Syteline's core processes. Learn the integration's origins and the journey to current features such as bundling, contextual enterprise printing, and an enhanced approach to emailing printed documents.	Infor - Flex Forms: Advanced: In this session we will add content to a next generation Syteline form using many flex layout editing techniques including component templates. We will also demonstrate responsive design using a flex form. Prior experience with design mode is highly recommended.	Infor - Personalize & Extend CloudSuite Industrial and Syteline v10: DataViews ADVANCED: In this hands-on session, we will explore DataViews from an administrator's perspective. We will use the DataView Wizard to create a runnable DataView, change the Layout of the DataView at the Site level for all users, implement advanced features like expressions, and run the DataView as a background report. A working knowledge of form design mode and using IDO's is recommended.	SUN - Round Table - Finance: Open forum to discuss topic. Bring your questions to get answers and your knowledge to help others	Denny Hendrix - KJCAIC - Advanced Workflow in the "Infor Cloud" and on-premises: Utilize Workflow Breeze with the "Infor Cloud" or on-premises for an efficient end-user experience.
2:15 PM - 2:30 PM	Stretch Break						
2:30 PM - 3:30 PM Session #7	Brian Davis - QA1 - Use the Application Event System for more than just sending E-Mails: I was recently asked to perform a GET CTP Nightly for every Item we sell on our Website. I needed a way to call the GET CTP IDO Method and write the results to a Custom Table. I chose to use the Application Event System to do this. This Session will look at Application Events I created to perform this task. These Application Events can be used by both On-Prem and Cloud Customers. As Infor moves more IDO Methods from SQL Stored Procedures to .Net Assemblies, you will need a tool that can interact with these IDO Methods to perform the work that would have been done with SQL Triggers or T-SQL Code	Kyle Meyers/Scott Frankenfield - Prophecy/Daniels Manufacturing Corporation - Achieve Next Level Growth – Capture Real Time Shop Floor Data with Industrial IoT: All the action on the shop floor happens “between the punches” of job orders. Learn how to use real-time machine information from the shop floor to close the gap by capturing patterns of machine use, downtime reasons, and quality to drive enterprise performance improvement. Combined with ERP data, Prophecy generates the intelligence you need for next level growth! Hear from a current user and learn about their path to success.	Infor - Quality Control Solution (QCS): How to utilize CloudSuite Industrial's QCS module in a regulated industry. Is your organization ISO9001, AS9100D, IATF16949 or ISO13485 certified? Learn how to leverage QCS in your organization.	Infor - Personalizations: Personalize & Extend CloudSuite Industrial and Syteline: Component Classes, List Sources, Validators and 'When Logic'	Infor - InforOS - Get the most out of the new portal and role based workspaces: Discover how Infor OS Portal enhances your daily operations in CloudSuite Industrial (CSI) with role-based workspaces that deliver a tailored experience from the moment you log in. Learn how to streamline workflows, manage by exception, and boost productivity with workspaces targeting specific job functions and displaying actionable data. This session will feature practical demonstrations and real-world examples to help you optimize OS Portal, driving efficiency and a cohesive, branded user experience.	SUN - Round Table - Cloud: Open forum to discuss topic. Bring your questions to get answers and your knowledge to help others	CADTalk - AI and LLM will disrupt integration of Engineering and Manufacturing: We will uncover how AI and LLM can enhance data flow between CAD, PDM, PLM, and ERP, ensuring that data is not only seamlessly transferred but also intelligently processed to enhance decision-making and operational efficiency. We'll examine case studies where CADTALK has successfully implemented AI-driven strategies to synchronize these systems, reducing errors, speeding up product development cycles, and fostering innovation.
3:30 PM - 3:45 PM	Customer						
	Snack Break Platinum Ballroom [5-10]						

<p>3:45 PM - 4:45 PM Session #8</p>	<p>Ryan Pukanski - Volant - Application Event System – Automate Tasks and Data with built in Syteline tools: Learn the capabilities of AES, how it can replace your legacy formscript code and speed up your uplift process as a result. Here you will see examples of AES performing data checks, changing data based on calculations and workflows, as well as running automated IDO methods so your users don't have to, all without having to write any customizations!</p> <p style="text-align: right;"></p>	<p>Kurt Kiley - Adams Automation - Foundations of Forecasting and Safety Stock in Syteline APS & MRP: In this session, you'll explore the essential principles of forecasting and safety stock management within Syteline ERP. We will walk through the key configurations and tools available in Syteline to help you effectively anticipate demand and maintain optimal inventory levels. Learn how to set up forecasting models, determine appropriate safety stock levels, and manage lead time variability to ensure a smooth supply chain process. By the end of the session, you'll be equipped with the foundational knowledge needed to confidently manage your inventory in Syteline ERP.</p>	<p>Bhavana Musuluri/Pritesh Shah - Piyovi - Streamlining Shipping with Piyovi: A Global Solution for Infor CSI/Syteline: At CloudLeap, we understand the critical need for an integrated shipping platform. Our Piyovi shipping software, a global solution, efficiently manages Infor CSI/Syteline Orders across a variety of shipping modes, including Small Parcel, LTL, FTL, and 3PL/Broker. The user-friendly interface simplifies key tasks like rate shopping, printing carrier-compliant shipping labels and BOLs, tracking and invoice auditing.</p> <p>We also provide comprehensive support for international shipping, including DG/Hazmat compliance. Hear directly from one of our CSI customers about the positive experiences and benefits they've gained from using the Piyovi shipping software.</p>	<p>Infor - Personalizations (Upgrades): Personalization Best Practices for Upgrade Safe Extensibility using Gen2 Forms.</p> <p style="text-align: right;"></p>	<p>Infor - Low/no Code - Beginner: In this session we will explore building widget solutions for SyteLine in OS Portal using the new low/no code OS App Designer (OAD).</p> <p style="text-align: right;"></p>	<p>SUN - Round Table - OnPrem: Open forum to discuss topic. Bring your questions to get answers and your knowledge to help others</p>	<p>John Rood/Mike Stitt/Lisa Joseph - Decision Resources - Driving Advanced Efficiency & Automation for Infor CloudSuite Industrial (Syteline) ERP: Take a deep dive into practical applications of Artificial Intelligence (AI) tools built for Syteline. Leverage the latest technology advancements to automate and enhance customer service processes. Learn how AI can access your ERP and CRM data in a secure environment to enhance your customer experience, support, ordering, ticketing, and more!</p>
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Wednesday, February 26, 2025

Rooms	Platinum Ballroom 1-2	Platinum Ballroom 3-4	Grand Ballroom G-K	Grand Ballroom E	Grand Ballroom F	Orange County Ballroom 1-2	Grand Ballroom A-D
Time							
8:00 AM - 9:00 AM	Breakfast and Info table open Platinum Ballroom [5-10]						
8:00 AM - 11:30 AM	Vendor Fair OPEN Platinum Ballroom [5-10]						
9:00 AM - 10:00 AM Session #9	<p>Aaron Hannan - SPS Commerce - The Customer EDI Experience with SPS for CloudSuite Industrial: Slow Customer Onboarding? Retiring EDI Staff? Join us to hear from a user how SPS Commerce, the global leader in Cloud Based Fulfillment Automation, is the perfect fit to help CloudSuite Industrial customers excel in EDI automation, without having to possess internal EDI expertise.</p>	<p>Infor - Advanced Planning and Scheduling (APS) - Beginner: The Finite APS module is included with a cloud subscription to CloudSuite Industrial and is optional with Syteline on-premises. Are you confused about your Syteline/CloudSuite Industrial APS or ATP results? Want to know more about how this advanced planning capabilities work? This session will take you through the important data elements and parameter settings to get you on the right path towards getting the most out of your production resources.</p>	<p>Doreen Logan/Denise Butler/Matt Geik - BW Design Group/Electri-Flex/Flat World Global Solutions - A Syteline/CSI User's Success Story on how they improved multi-modal quoting and shipping both upstream and downstream for their teams by keeping functionality and data in Syteline/CSI: This session will demonstrate how one customer's desire to have their teams stay in platform (cloud and on premise) versus having to jump between platforms when it comes to their shipping needs lead to a creative solution that can be utilized by any users. We'll walk through the real experience, creation and the end result solution of a collaborative effort with partners that created a solution that drives, efficiency, speed, improved accuracy, removed keystrokes and time and improved data access and application while helping them better manage their shipping costs. The session will be wrapped up with a Q&A with the customer that was the catalyst for the creation of this dynamic solution.</p>	<p>Infor - Enterprise Automation: Accelerate innovation with Infor Global Advanced Services</p>	<p>Infor - Personalizations: Personalize & Extend CloudSuite Industrial and Syteline: Component Classes, List Sources, Validators and 'When Logic'</p>	<p>SUN - Round Table - Reporting: Open forum to discuss topic. Bring your questions to get answers and your knowledge to help others</p>	<p>Sparkflow - Our Journey from the Data Swamp to a Data Warehouse: Great Plains Ventures - success with the Sparkflow Data Warehouse and Power BI</p>
10:00 AM - 10:15 AM	Stretch Break						
10:15 AM - 11:15 AM Session #10	<p>Jeremy Finley/Wil Coughlin - RenaissanceTech/Tucker Door - Tucker Door's Syteline & CPQ Review - How to connect dealers and DRIVE revenue: Learn how Tucker Door grew dealer portal revenue from \$5,000 to \$2,000,000 within 3 years. Wil Coughlin, IT Manager at Tucker Door, will demonstrate their visually striking dealer portal powered by Infor CPQ and fully integrated with Syteline ERP. Learn how this portal isn't just nice to look at—it simplifies complex configurations and enhances the sales process, all while making data more accessible for the team. See how the powerful functionality behind the beauty delivers measurable results, streamlining operations for manufacturers in the door industry and beyond.</p>	<p>Infor - Process Intelligence - Mining: Uncover industry insights and drive business excellence with Infor Process Mining solutions tailored to discrete manufacturing industries. Join the Infor IPC team to learn about Infor's Process Mining capability and how it can help in your transformation journey. With Infor's Process Mining you will be able to monitor the performance, identify the bottlenecks and compare how your processes are performing across your organization.</p>	<p>Jamie Cote/Garrett Guiles - Cote Consulting Svcs/Hudson Materials Company - Maximize Your ROI: Top 10 Reasons Why Standard Processes Are Crucial For Your ERP Implementation: This session is designed for top decision makers in your organization. It will focus on the top ten reasons businesses need to create, review and maintain best practices and standard processes. During the session you will learn what a "standard" is and when are the best times to establish standards. This session is based on a real-world use case of a SUN member company. We will highlight the tangible and intangible improvements Hudson Materials Co. realized through creating standard processes post GO Live of their Syteline ERP system. Some of the results we will discuss include improved employee engagement, enhanced process management and overall upgraded training for the company and it's work force. This session will reveal the top 10 reasons to define and review standards to ensure efficient and effective business process, management, onboarding, costing and so much more! Attend this session and prepare to elevate your organization to the next level...and beyond!</p>	<p>Infor - Workflows vs. AES: Workflows vs. AES</p>	<p>Infor - Personalizations (Upgrades): Personalization Best Practices for Upgrade Safe Extensibility using Gen2 Forms.</p>	<p>SUN - Round Table - Shop Floor: Open forum to discuss topic. Bring your questions to get answers and your knowledge to help others</p>	<p>Rick Fisher/Keith Wood - Nutech/Air Tractor - Choosing a Barcode Data Collection Solution: Air Tractor's Path to Real-Time Accuracy: Join us for an insightful presentation, featuring Syteline user and Nutech client, Air Tractor, as we explore how manufacturers can tackle the challenges of maintaining accurate, real-time inventory, production, and labor information using barcode data collection. In this session, you'll learn: <ul style="list-style-type: none"> •Critical success factors and strategies to avoid costly pitfalls to ensure a successful implementation that exceeds expectations. •The importance of choosing a fully integrated, scalable solution •How barcode scanning should work in tandem with your Infor Syteline ERP system •How American aircraft manufacturer, Air Tractor, attained real-time information, elevated its inventory accuracy, and automated its Kanban processes, amidst the challenges posed by the global pandemic. Don't miss this opportunity to learn from real-world examples of how automation and real-time data can propel your business to new heights. </p>
11:15 AM - 11:30 AM	Snack Break Platinum Ballroom [5-10]						
11:30 AM - 12:30 PM Session #11	<p>Lauren Sullivan - Phocas Software - Make Data-driven Decisions with Phocas BI and Financial Planning: Looking for faster, deeper insights that will increase your profit margins? The Phocas BI and FP&A platform is purpose-built for Syteline, providing a fast, fully supported implementation process that gets you up and running in a matter of weeks. Phocas extends the capabilities of Syteline by providing quick, easy access to ERP data plus any other source within one central platform. In this session you'll learn how the Phocas self-serve platform empowers everyone to: <ul style="list-style-type: none"> •Access and analyze financial and operational data and drill down to the underlying detail •Create, customize and automate production, inventory and financial reports in minutes •Drive improvements across the business with instant insights into production, inventory, and financial planning •Deliver customized executive reports in record time that include consolidated financial statements </p>	<p>Tarak Patel - Aleran Software - Leveraging Syteline-Integrated Tools to Help Sales Drive Growth: This session will explore case studies of manufacturers who have accelerated sales, reduced operational costs, and expanded into new markets without building expensive complex custom solutions — and while maximizing existing their existing IT infrastructure through: <ul style="list-style-type: none"> •Customer portals designed (and integrated) specifically for Syteline and industrial aftermarket parts •Seamlessly integrated, shoppable digital catalogs and multi-channel sales/commerce •Buyer self-service with personalized digital experiences, and order/quote management •Simplified quoting/ordering of complex product configurations (CPQ), with reduced administrative overhead <p>Another bonus? Sales and marketing teams can self-serve day-to-day, giving IT teams more time and greater peace of mind.</p> </p>	<p>Darrell Menard/Scott Miller - Apptrix - CyberSecurity: A Top-Down Approach: This session will provide executives and IT leaders with a comprehensive understanding of cybersecurity and its strategic importance. We'll discuss key threats and vulnerabilities that organizations are facing, best practices, and how you can build a Cybersecurity aware culture through the use of fun and engaging training.</p>	<p>Infor - Low/no Code - Beginner: In this session we will explore building widget solutions for Syteline in OS Portal using the new low/no code OS App Designer (OAD).</p>	<p>Infor - Process Modeler: Please join us to learn about IPIs Process Modeler and how it can help in you capture and design operational processes that can improve business efficiency by standardizing your individualized, unique process models. leveraging standard industry-based business processes tied to your Infor applications using our modeling capability. Come and have a hands-on experience on how to take the standard multi-level business processes and tailor it to your organizations needs and deploy it back in your tenant using our IPI modeler.</p>	<p>SUN - Round Table - Technical: Open forum to discuss topic. Bring your questions to get answers and your knowledge to help others</p>	<p>Infor - Factory Track Native App (App Demo and Improvements): Join us for an in-depth look at the Infor Factory Track roadmap. We'll also showcase the new Shop Floor, which offers an enhanced UX and control over your production operations.</p>