


















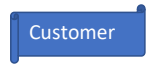




















Sunday, April 14, 2024

























2:00 PM - 6:00 PM

Early Registration - [Registration Desk] 2PM - 6PM






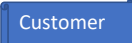










Monday, April 15, 2024

Rooms	Room 122-123	Room 124-125	Ballroom D	Room 118-119 - Lab	Room 120-121 - Lab	Room 114-117	Ballroom A
Time	Registration and Info table open [Registration Desk] Breakfast - [West Hall]						
6:30 AM - 8:30 AM	Registration and Info table open [Registration Desk] Breakfast - [West Hall]						
8:30 AM - 8:55 AM	Opening Remarks - Ken Kemp [West Hall]						
8:55 AM - 10:00 AM	<p>Opening Keynote - Jon Acuff [West Hall]</p> <p>Jon Acuff is the New York Times bestselling author of eight books, including his most recent, <i>Soundtracks, The Surprising Solution To Overthinking</i>. Published in more than twenty languages, his work is both critically acclaimed and adored by readers. When he's not writing, Acuff can be found on a stage, as one of INC's Top 100 Leadership Speakers. He's spoken to hundreds of thousands of people at conferences, colleges and companies around the world including FedEx, Nissan, Microsoft, Lockheed Martin, Chick-fil-A, Nokia and Comedy Central. Known for his insights wrapped in humor, Acuff shared the stage with an American Icon when he opened up for Dolly Parton at the Ryman Auditorium.</p>						
10:00 AM - 7:15:00 PM	Vendor Fair Opening [Ballroom B, C]						
10:00 AM - 11:00 AM	Snack Break [Ballroom B, C]						
11:00 AM - 12:00 PM Session #1	<p>Jim Maughan - CyberScience - Easy-to-use Reporting, BI, Dashboards and Financial Statement for Syteline & CSI (cloud): Make information access from Syteline/CSI easy, fast and impressive. Please join us for a demonstration on information access and deployment for any version(s) of Syteline (on-prem) or CSI (cloud). In this session, you will learn how non-technical and technical people can quickly and securely create reports, spreadsheets, dashboards, and financial statements in a safe, fast and graphical environment. During this session, you will see many reports and dashboards that other Syteline and CSI customers have created using Cyberquery (CQ). We will demonstrate how hundreds of Syteline/CSI customers have empowered their end-users and executives with insightful information coming directly from CSI and Syteline</p>  	<p>Mathew Manning - Infor - Factory Track Native App (App Demo and Improvements) : We will showcase the Native App (Inventory, Warehouse Mobility) and the many enhancements that have been made since the last SUN (IDM integration, additional rapid scanning transactions, NFC, Deadzone handling, etc) etc)</p>  	<p>Ron Clontz - Godlan - Your Manufacturing World is Living on the Edge - Industrial IoT Can Help! : Join this session to win prizes, get the latest intel on IIoT in manufacturing, and hear a customer story about success in manufacturing with Industrial IoT! Learn how Prophecy IoT®, a purpose built Industrial IoT Smart Factory solution, tackles your manufacturing challenges head on. Born in the CloudSuite Industrial Syteline world, Prophecy IoT® is the go-to solution for manufacturers like you.</p>  	<p>Michael Keating - Infor - Personalize & Extend CloudSuite Industrial and Syteline v10: DataViews - BEGINNER: In this hands-on session, we will explore DataViews from a user perspective. We'll change the way columns are shown, add groups, change filters, and add summaries. We'll see how these changes can be saved into Layouts and how to switch between multiple Layouts.</p>  	<p>Suresh Jayaraman - Infor - Process Modeler: Please join us to learn about IPIs Process Modeler and how it can help in your transformation journey by leveraging standard industry-based business processes tied to your Infor applications using our modeling capability. Come and have a hands-on experience on how to take the standard multi-level business processes and tailor it to your organizations needs and deploy it back in your tenant using our IPI modeler.</p>  	<p>Round Table - Service</p> 	<p>Brian Finks - SPS Commerce - The Next Generation of EDI for CloudSuite Industrial: Slow Customer Onboarding? Retiring EDI Staff? Join us to learn about how SPS Commerce, the global leader in Cloud Based Fulfillment Automation, is the perfect fit to help CloudSuite Industrial customers excel in EDI Automation, without having to possess internal EDI expertise.</p>
12:00 PM - 1:30 PM	Lunch - [West Hall]						
1:30 PM - 2:30 PM Session #2	<p>Tania St George - WM Synergy - Everything Costing: Everything You Always Wanted to Know About Inventory Valuation and Job Costing</p> 	<p>Greg Keating - Infor - Advanced Planning and Scheduling (APS): The Finite APS module is included with a cloud subscription to CloudSuite Industrial and is optional with Syteline on-premises. Are you confused about your Syteline/CloudSuite Industrial APS or ATP results? Want to know more about how this advanced planning capabilities work? This session will take you through the important data elements and parameter settings to get you on the right path towards getting the most out of your production resources.</p> 	<p>Shelley Horn - Infor - Supporting "To-Order" requests in today's buyer-focused environment: Buyers and Sellers don't want more options, they want only what they want and FAST! Find out ways to drive interest to conversation to contribute to the bottom line.</p> 	<p>Ben Harbron - Infor - Personalize & Extend CloudSuite Industrial and Syteline v10: DataViews - ADVANCED: In this hands-on session, we will explore DataViews from an administrator's perspective. We will use the DataView Wizard to create a runnable DataView, change the Layout of the DataView at the Site level for all users, implement advanced features like expressions, and run the DataView as a background report.</p>  	<p>Doug Rudy - Infor - Flex Forms - BEGINNER: Syteline's new forms utilize responsive design to provide better content layout. In this session you will learn the basics of flex layout and how it is applied.</p>  	<p>Round Table - Enterprise Automation</p> 	<p>John Perry - Sparkflow Data Analytics - Power BI and an Enterprise Data Warehouse for Syteline: A One-Hour Crash Course: BI is a cloud-based business intelligence (BI) solution that helps you transform your data into actionable insights. With Power BI, you can easily connect to your Syteline and CSI cloud data sources, create interactive dashboards and reports, and share your insights with others. According to Gartner's Magic Quadrant for Analytics and Business Intelligence Platforms, Power BI is the leading BI platform in terms of both Ability to Execute and Completeness of Vision. In fact, Power BI has a market share of 36%, which is significantly higher than any other competitor.</p>
2:30 PM - 2:45 PM	Stretch Break						
2:45 PM - 3:45 PM Session #3	<p>Dale Rose - Austin Wood Recycling - Implementing Pick Pack Ship.</p> 	<p>Doreen Logan (Design Group) and Rob Cross (Providence Consulting Group) - BW Design Group - Birst: Reinvented. Transform your business today: This session demonstrates how customers have unlocked the true potential of their data through leveraging analytics to help drive informed decision-making leading to competitive advantage. By delving into practical real-world examples, participants will gain the essential knowledge needed to harness data as a powerful tool for driving innovative growth within their organizations. The session will be wrapped up with a use case walk through and Q&A with an existing customer.</p>  	<p>Tiffany Yan - Qbuild Software (CADLink) - ECx Manager: Integrating Engineering Change Management into Syteline: Have you ever faced production slowdowns, shipment delays, or excess inventory due to poor management of engineering change? Introducing ECx Manager, your turnkey system that makes handling engineering changes easier than ever. Discover how smooth and hassle-free an ECN can be with its powerful workflows and user-friendly features. Increase your overall operational efficiency today!</p>  	<p>Joe Tran - Infor - Low/no Code - BEGINNER: This session will review what Infor offers from a low/no code solution. While this session includes Mongoose, it will also expand to other pieces of the Infor OS platform as well.</p>  	<p>Ben Harbron - Infor - Flex Forms - ADVANCED: How to extend the next generation flex and sub-flex Syteline/CSI forms</p>  	<p>Round Table - APS</p> 	<p>David Heffler - Infor - Integrations to other Infor and non Infor products (presentation): Learn how to leverage the Infor OS platform to integrate your CSI solution with other Infor and non-Infor products. We will go through the best practices/options available to allow you get the most out of your Infor investment</p>
3:45 PM - 4:00 PM	Snack Break [Ballroom B, C]						
4:00 PM - 5:00 PM Session #4	<p>Kurt Kiley - Adams Automation - The how's and why's of Single Pass APS - This session will present a brief discussion on the APS planning process, why you should be considering Single Pass APS, and how to position yourself for a successful implementation of Single Pass.</p> 	<p>Denny Hendrix & Milind Agtey - KJC/FAIC Two Companies One Conversation & Nimbello - No Invoice Left Behind Intelligent OCR and AP Automation for Syteline: No matter where a company is on their journey to AP Automation optimization, this session led by Nimbello and FAIC Group will show you the latest machine learning technology for doing data capture and automating approvals for all types of invoices plus explain the prebuilt integration to Syteline by FAIC Group.</p>  	<p>Jesse Overly - Infor - UI/UX: Overview of functionality released in October 2023 and coming April 2024 with prototype:</p> 	<p>Paul Horne - Infor - Low/no Code - ADVANCED: This session will review what Infor offers from a low/no code solution. While this session includes Mongoose, it will also expand to other pieces of the Infor OS platform as well.</p>  	<p>Marcello Martin - Infor - Personalizations - BEGINNER: Personalize & Extend CloudSuite Industrial and Syteline: Component Classes, List Sources and Validators</p>  	<p>Round Table - ERS Discussion</p> 	<p>David Heffler - Infor - Infor OS Technology Platform - Capabilities and Roadmap utilized by CloudSuite Industrial and Syteline: In this session, we will review features available to CSI in the MT cloud and what benefits they provide to our customers</p>
5:15 PM - 7:15 PM	Welcome Reception - [Ballroom B, C]						

Tuesday, April 16, 2024

Rooms	Room 122-123	Room 124-125	Ballroom D	Room 118-119 - Lab	Room 120-121 - Lab	Room 114-117	Ballroom A
7:00 AM - 8:30 AM	Registration and Info table open [Registration Desk] Breakfast - [West Hall]						
8:30 AM - 8:40 AM	Opening Remarks - Ken Kemp [West Hall]						
8:40 AM - 10:00 AM	Infor Executives Soma, Rick Ryder, Vishal Minocha & Marin Haning - CSI Syteline and Technology Roadmap 15 minute Q&A with Soma/Rick Ryder						
10:00 AM - 4:30 PM	Vendor Fair OPEN [Ballroom B, C]						
10:00 AM - 10:45 AM	Snack Break [Ballroom B, C]						
10:45 AM - 11:45 PM Session #5	<p>Michael Daigneault - Heritage Cutter - Cycle Counting</p> 	<p>Greg Keating - Infor - Quality Control Solution (QCS): Overview of functionality released in October 2023 and coming April 2024 with prototype</p> 	<p>Cassie Noles with James Noles and Bruce Dow - JD Noles Consulting - EDI - Advanced Topics: Syteline has an EDI integration point that works great but what if your edi partner requires more? Can I change Syteline; I have business requirements. What is an SSCC number? Does PPS work with EDI? I did not know my customer had an end-user PO#. I have to send an 846, how do I do that? While this is not a technical programming session, we will discuss how EDI can be changed so you have a fully functioning EDI solution. Note: Unilink Group will be on hand to answer questions as an EDI service provider(mapping services and VAN).</p> 	<p>Doug Rudy - Infor - Flex Forms - BEGINNER: Syteline's new forms utilize responsive design to provide better content layout. In this session you will learn the basics of flex layout and how it is applied.</p> 	<p>Joe Tran - Infor - Low/no Code - BEGINNER: This session will review what Infor offers from a low/no code solution. While this session includes Mongoose, it will also expand to other pieces of the Infor OS platform as well.</p> 	<p>Round Table - Reporting</p>	<p>Bryan Marks - Syncsite - See how Infor CRM SLX with Syteline/CSI integration and Business Intelligence can transform your company: Join us for an informative and enjoyable session regarding the key benefits of Infor CRM SLX integrated with Syteline/CSI ERP. See how the integration works and learn about the award-winning Infor CRM SLX solution with features like Outlook integration, mobile optimization, marketing automation, market intelligence and personalization options for every CRM user. Infor CRM SLX offers all the core features of sales, service and support in one. No tiers to sort through, faster ROI than Salesforce and bi-directional integration with Syteline/CSI.</p> 
11:45 AM - 1:15 PM	Lunch - Business meeting , HOF and Giveaways [West Hall]						
1:15 PM - 2:15 PM Session #6	<p>Stew Goss - Lanco Integrated - Projects - deep dive into the module</p> 	<p>Rick Fisher & Steve Kool - Nutech - Unleash Efficiency & Maximize Productivity: Implementing a Barcode Data Collection Solution for Syteline: Join us as we discuss how to choose and implement a barcode data collection solution for your enterprise. Drawing on Nutech's 30 years of hands-on experience in real-world factory automation, learn critical success factors and strategies to navigate around costly pitfalls to ensure a successful implementation that goes beyond expectations. This session will provide a brief overview of Nutech's Viewpoint for Syteline</p> 	<p>Phil Harley & Cassie Noles - UniLink - EDI: A Customer Journey: We invite you to see the EDI implementation process from the customer's perspective. From the things customers thought and experienced going into the process, the steps and responsibilities for successful implementation, and post-production thoughts and advice. This will be an intermediate level session on EDI with insight from our partner, Cassie from JD Noles Consulting on the ERP side with the opportunity to ask technical questions along the way.</p> 	<p>Ben Harbron - Infor - Flex Forms - ADVANCED: How to extend the next generation flex and sub-flex Syteline/CSI forms</p> 	<p>Paul Horne - Infor - Low/no Code - ADVANCED: This session will review what Infor offers from a low/no code solution. While this session includes Mongoose, it will also expand to other pieces of the Infor OS platform as well.</p> 	<p>Round Table - Finance</p>	<p>Jeff Brickler - CADTALK - Tales from middle.....ware: 10 key lessons from over 100 Syteline integrations with CADTALK: Find out what you should know about integrating engineering with Syteline. Get answers to key questions and learn best practices on topics such as part numbering, ECNs, operations, and data validation. Jeff Brickler implemented over 100 Syteline customers in the last 8 years and he shares what you should consider when integrating engineering and Syteline. Lessons will be applicable beyond CADTALK and are universal truths you need to know when considering integrations.</p> 
2:15 PM - 2:30 PM	Stretch Break						
2:30 PM - 3:30 PM Session #7	<p>Chris Bailey - Russell Roof Tiles - User story: Building on Infor CSI v10 MT - Russell Roof Tiles (UK) and Crown Roof Tiles (USA - FL/TX) have built on the Cloudsuite Industrial platform to leverage the benefits of electronic document management and to automate associated processes - using a combination of ION workflows, commercially available applications and bespoke utilities. Through the Syteline API we leverage Power BI reporting for simplified visibility of data at an operational level. This session gives an overview of a collection of projects which combine to transform the operations of both businesses through document management, automation and reporting.</p> 	<p>Greg Lake - The Lake Companies - Optimizing the seamless integration of Shop-Trak and Doc-Trak: Join us delve into the seamless integration of Shop-Trak and Doc-Trak, two powerful solutions by Lake Companies. Learn how this integration can revolutionize your business processes, enhance collaboration, and drive unparalleled efficiency in your workflow.</p> 	<p>Mark Feldhamer - LogicData - iShop eCommerce, the only solution fully integrated with CSI/Syteline: Buyers and Sellers don't want more options, they want only what they want - and FAST! Find out ways to drive interest to conversation to contribute to the bottom line.</p> 	<p>Paul Horne - Infor - InforOS - Workspaces, Portal: See the new Infor OS Portal in action with CSI and how it can make your day to day more efficient.</p> 	<p>Michael Keating - Infor - Personalize & Extend CloudSuite Industrial and Syteline v10: DataViews - BEGINNER: In this hands-on session, we will explore DataViews from a user perspective. We'll change the way columns are shown, add groups, change filters, and add summaries. We'll see how these changes can be saved into Layouts and how to switch between multiple Layouts.</p> 	<p>Round Table - Technical</p>	<p>Jay Janardhan - IntelliDash - A Primer on Actuals, Standards, Earned Hours, Production Efficiency and Utilization: Current, Standard, Actual, Planned Costs - Confusing? IntelliDash explains Syteline Costing and demonstrates how to measure Earned Hours and then analyze Labor Efficiency and Employee Utilization for actual and standard costed organizations.</p> 
3:30 PM - 3:45 PM	Snack Break [Ballroom B, C]						
3:45 PM - 4:45 PM Session #8	<p>Ron Muth - Brentwood - MRP & Scheduling - Keys to Success - Are you struggling with MRP & Scheduling adoption, usage, or accuracy? Learn about factors & decisions which may impact a successful MRP & Scheduling implementation.</p> 	<p>Scott Miller/Darrell Menard - Apptrix - In today's world of increasing cyber threats it's more important than ever to ensure your environment is safe. In this session we'll discuss what Information Security is and what the best practices are. We'll also discuss what steps are needed to incorporate security best practices into your environment along with current and emerging security trends and threats. Finally we'll discuss what tools are available to ensure your Syteline data safe. Scott Miller has over 25 years of experience in the system configuration, performance, testing, and administration of Infor products deployed on-premise, single-tenant, and within multi-tenant hosted/cloud environments. Darrell Menard has over 10 years of experience in the Information Security space. He is knowledgeable in several areas around security, such as compliance, access management and vendor and risk management. He is a retired Air Force veteran and has been with Apptrix since 2019.</p> 	<p>Jennifer Buchanan - CFO Solutions LLC - A Practical Maturity Model for Budgeting, Planning and Reporting with EPM: All the latest news today seems to be bold, aspirational usages of AI and machine learning to enhance budgeting and planning, yet many organizations urgently needing to move off Excel are not ready to adopt end-state technology. CFO Solutions will share a practical guide to building your capabilities in a phased approach and how to benchmark your capabilities against industry peers along the way.</p> 	<p>Michael Huston - Infor - Infor Document Management Made Easy - lecture with lab material: An in-depth session exploring Syteline's integration to Infor Document Management (IDM) discussing key technologies, personalization strategies, and roadmap. Attendees are invited to just listen or explore self-paced hands-on exercises.</p> 	<p>Ben Harbron - Infor - Personalize & Extend CloudSuite Industrial and Syteline v10: DataViews - ADVANCED: In this hands-on session, we will explore DataViews from an administrator's perspective. We will use the DataView Wizard to create a runnable DataView, change the Layout of the DataView at the Site level for all users, implement advanced features like expressions, and run the DataView as a background report.</p> 	<p>Round Table - Roadmap input - theme</p>	<p>Curt Olsen - Channel Software - Digital Commerce Unveiled: Navigating Ordering Portals, Digital Catalogs, and eCommerce Websites for Long-Term Success: In this presentation, Channel Software will explore how manufacturers can leverage digital platforms to drive sales, enhance customer experience, support channels, and streamline operations. Discover how Syteline ERP, when integrated with B2B ordering portals, digital catalogs, and eCommerce websites, can improve customer experience and provide a competitive advantage. Manufacturing leaders will gain strategic insights on digitally transforming their companies for long-term success.</p> 

Wednesday, April 17, 2024

Rooms	Room 122-123	Room 124-125	Ballroom D	Room 118-119 - Lab	Room 120-121 - Lab	Room 114-117	Ballroom A
8:00 AM - 9:00 AM	Breakfast and Info table open [Ballroom B, C]						
8:00 AM - 11:30 AM	Vendor Fair OPEN [Ballroom B, C]						
9:00 AM - 10:00 AM Session #9	<p>Reannon Lewis - Infor - Factory Track - Shop Floor & Time Track: New Shop Floor (Reveal, Demo, SF Roadmap, Time Track Native App, Q&A)</p> <p>The new Shop Floor is a highly anticipated departure from our previous Shop Floor experience and we're excited that SUN will align with our GA date.</p> 	<p>Joey Himes - SolutionsX - Leveraging IDM to Enhance Your Productivity: Join us to learn more about Infor Document Management's many great features. We'll walk through setup and use of application functionality, including it's tie into the various other applications in the CloudSuite.</p> 	<p>Suresh Jayaraman - Infor - Process Intelligence - Mining: Please join us to learn about Infor's Process Mining capability and how it can help in your transformation journey. With Infor's Process Mining you will be able to monitor the performance, identify the bottlenecks and compare how your processes are performing across your organization.</p> 	<p>Marcello Martin - Infor - Personalizations - BEGINNER: Personalize & Extend CloudSuite Industrial and Syteline: Component Classes, List Sources and Validators</p> 	<p>Paul Horne - Infor - InforOS - Workspaces, Portal: See the new Infor OS Portal in action with CSI and how it can make your day to day more efficient.</p> 	Round Table - Shop Floor	<p>Pat Bishop/Pritesh Shah - Piyovi LLC - Infor CSI Integrated Global Shipping Solution: With over 14+ years of Shipping and ERP Experience Piyovi understands how critical a world-class integrated shipping solution is to your business. We will demonstrate the efficient processing of Infor CSI/Syteline Orders, Shipments and Transfer Orders through various shipping methods such as Small Parcel, LTL, FTL and Spot Quote. The platform provides user-friendly, streamlined screens for tasks like freight shopping, tracking, invoice auditing and more. Additionally, the session will comprehensively address international shipping including the nuance of DG/Hazmat Shipping. The intuitive interface ensures a smooth and straight forward user experience throughout the shipping process.</p>
10:00 AM - 10:15 AM	Stretch Break						
10:15 AM - 11:15 AM Session #10	<p>Scott Quinton - PCC Airframe, Fasteners Division - Streamlining Syteline Cloud: Essential Tools & Insights: Join our presentation to discover practical tips from PCC that simplify working in Syteline Cloud. Topics include querying your SQL database directly from a Syteline Cloud form, utilizing Visual Studio for debugging extension classes with your Syteline Cloud data, pre-production uplift testing, and leveraging ION for efficient data extraction.</p> 	<p>Brad Symaka - Infor - Optimize: What is considered best practice when moving to the cloud? What tools or technologies are there to accelerate my transition? How do I maintain my MT SaaS solution now that I'm live?</p> 	<p>Scott Wolfe - Techosystems - Enhance your Sales and Operations with a low-code automation CRM platform: In an ever changing Manufacturing landscape, learn how you can leverage a low-code CRM platform to automate your sales, marketing and service needs across your enterprise. In this session we'll share deployment best practices, success stories, integration details and of course walk through the industry leading CRM demo. Don't miss it!</p> 	<p>Suresh Jayaraman - Infor - Process Modeler: Please join us to learn about IPIs Process Modeler and how it can help in your transformation journey by leveraging standard industry-based business processes tied to your Infor applications using our modeling capability. Come and have a hands-on experience on how to take the standard multi-level business processes and tailor it to your organizations needs and deploy it back in your tenant using our IPI modeler.</p> 	<p>Marcello Martin - Infor - Personalizations - BEGINNER: Personalize & Extend CloudSuite Industrial and Syteline: Component Classes, List Sources and Validators</p> 	Round Table - Tips and Tricks	<p>Clint McRee - SourceDay, Inc. - The SourceDay Solution: A Supplier Portal That Works: The key to a successful Supplier Portal is Unified Supplier Collaboration. What is it? Come and learn. During this session, CSI/Syteline expert Clint McRee will discuss Unified Supplier Collaboration and how this allows you to collaborate with ALL your suppliers in real time about direct material PO changes, ensuring quick resolution of changes in dates, prices, or quantities. Clint will talk about the benefits of Unified Supplier Collaboration - 100% PO Delivery and Supplier Flexibility. 100% PO Delivery: All direct material PO communication will flow through SourceDay regardless of the supplier's interaction method. Supplier Flexibility: SourceDay offers buyers and suppliers options to interact in whatever way they want to engage: use the portal, communicate via email or EDI. How can Unified Supplier Collaboration impact your business immediately? Accurate ERP data, a decrease in buffer stock, more on time deliveries, and more cash in hand.</p> 
11:15 AM - 11:30 AM	Snack Break [Ballroom B, C]						
11:30 AM - 12:30 PM Session #11	<p>Scott Logeman - Infor - Ask the Experts → Estimating, Quoting, Selling, Ordering → Where, When, How: Bring your questions, scenarios, requests related to Syteline estimating, quoting, selling, and ordering</p> 	<p>Tim McManus & Lesley Ransley - DRI - SureShip™ - A complete fulfillment solution for CSI/Syteline - Want to add thousands of dollars to your bottom line? Come and see how Syteline customers are transforming their fulfillment process using SureShip's advanced order processing, staging, and shipping capabilities. All from a single, integrated user-interface that's intuitive, efficient, and easy to use. Know what to pick and when to pick it! Shop Rates at Order Entry or Shipping. Provide customers with immediate and detailed tracking information. Keep track of your freight spend and what you're charging customers. Whether you're Shipping Orders, Transfers or Service Orders, you can see immediate cost savings and operational efficiency with SureShip. This in-depth overview will include one of our premier customers sharing their journey to efficiency by using SureShip.</p> 	<p>Tom Flierl - Znode (A product of Amia Commerce) - The ROI of Ecommerce. How Manufacturers Can Increase Margins and Market Share.: Ecommerce is not just about a shopping cart. Progressive manufacturers are addressing workforce shortages, integrating sales, and capturing margin and market shared with ecommerce. Join this session to learn the ROI on ecommerce.</p> 	<p>Marcello Martin - Infor - Personalizations - INTERMEDIATE: Personalization Best Practices for Upgrade Safe Extensibility</p> 	<p>Michael Huston - Infor - Infor Document Management Made Easy – lecture with lab material: An in-depth session exploring Syteline's integration to Infor Document Management (IDM) discussing key technologies, personalization strategies, and roadmap. Attendees are invited to just listen or explore self-paced hands-on exercises.</p> 	Round Table - Upgrades	<p>Marty Rhodes - Single Source Systems - Still managing your Commissions outside of Syteline? There's a better way! : If you are using spreadsheets or modifications that are time consuming and error prone to manage commissions with Syteline, there's a better way. Attend this session to learn how IncentViz, an integrated solution for Syteline from Single Source Systems, provides a sales compensation platform to manage sales plans, targets and quotas, commissions owed and paid, and even rebates to customers. IncentViz provides real-time information to sales managers, sales representatives, and accounting to eliminate errors and spreadsheets and decrease the time to calculate commissions typically encountered with most Syteline deployments.</p> 